



Junaid Peters

Junior Cloud Engineer

Contact



067 599 6726



petersjunaid519@gmail.com



<https://www.linkedin.com/in/junaid-peters>

Education

International University Of Applied Sciences

Bachelor of Computer Science in Cloud
Computing

2025 - 2028

Customer & Support-oriented Skills

- Strong problem-solving and analytical thinking
- Clear verbal and written communication (English)
- Customer-first mindset with professionalism
- Ability to manage multiple tasks under pressure
- Adaptable and quick to learn new systems

Availability

- Available for full-time on-site role
- Own reliable transport
- Code 8 Drivers Licence
- Reliable home internet connection
- Legally eligible to work in South Africa

Professional Summary

Motivated IT and Cloud Computing student with hands-on experience troubleshooting technical environments across Linux and Windows systems. AWS re/Start graduate with practical experience in networking fundamentals, user access management, and system configuration. Strong customer focused mindset with clear communication skills and a passion for resolving technical issues efficiently. Seeking to grow as a Junior IT Support Technician while providing reliable first-line support to clients.

Technical Skills

- Operating Systems: Windows (user support, troubleshooting basics), Linux (CLI troubleshooting, log analysis)
- IT Support & Infrastructure: Hardware & workstation setup, Basic network troubleshooting (IP, DNS, routing), User account management, Firewall fundamentals, Remote troubleshooting.
- Microsoft & Productivity Tools: Microsoft 365 (Outlook, Word, Excel, PowerPoint), Email configuration basics.
- Cloud & Platforms: Amazon Web Services (EC2, S3, DynamoDB, VPC – foundational).
- Tools & Scripting: Python (basic), AWS CLI, Shell scripting (basic).

Hands-On Projects & Experience

- Troubleshoot system connectivity issues by validating firewall rules and routing configurations.
- Diagnosed and resolved access permission issues using identity and access management policies.
- Configured and managed virtual machines and tested secure remote access.
- Managed users, permissions, files, and logs in Linux environments.
- Applied structured troubleshooting methodology to identify root causes.
- Documented technical issues and resolutions clearly.
- Collaborated in team environments assisting peers with technical problem-solving.

Certifications - Available upon request

AWS Certified Cloud Practitioner
AWS re/Start graduate
AWS re/Start graduate - V3